Empowered by Innovation NEC

UNIVERGE® IP and Digital

Desktop Telephones

Empowering the Smart Workforce

th.nec.com

Contents

4 Elegantly Designed & Feature Packed

5 IP and Digital Desktop Telephones

6 Supply Freedom of Choice

7 Achieve a Premier Multimedia Experience

8 Maximize the Value of Your Investment

Choose **NEC's Desktop Telephones**

The right phones for every work situation

To stay competitive, enterprises need to have the right tools that enable them to be more efficient, flexible, and productive. NEC has built smart enterprise solutions that leverage technologies to optimize business practices, drive workforce engagement, and create a competitive advantage.

Today, business moves quickly, and to keep up you must have the right telephone. With the increasingly mobile workforce now working from virtually any location, you must be able to provide your employees with communication tools that facilitate efficiency and productivity. But, many businesses and employees have not taken advantage of the enhanced capabilities offered by today's breed of telephones.

NEC's DT800/DT400 Series Desktop Telephones hold the answer to a multitude of communications problems. With a wide range of customizable features, these telephones are flexible, easy to use, and provide you with investment protection.

The promise of the Smart Workforce!

Customizable telephones to match growing business needs

As your business expands, so do your communication needs. With NEC telephones, you can increase feature functionality through applications support and personalization of the phone. You can choose from our wide assortment the telephone that best fits the individual's role. Whether they need just a basic single line telephone or one with a 60-line console attached, NEC offers telephones to fit everyone's needs.

Choice of IP or Digital Telephones

Whether your business communications are pure IP or any combination of IP and digital, NEC provides a full line of telephones that can accommodate your needs. The user interface and the terminal functionality remain the same, so a mix of models can be used without extra training.

UNIVERGE® DT800/DT400 Series Desktop Telephones

- Are customizable to meet employees' specific communications needs
- Will support a wide range of applications which can help improve overall employee efficiency and productivity
- Deliver maximum deployment flexibility and investment protection
- Come as either IP or digital telephones
- Support XML open interface (on IP telephones)
- Have an easy to use intuitive interface and an interactive user manual
- Are Bluetooth capable, enabling users to receive and place calls through either their smart device or desktop telephone
- Comes standard with features for the visually impaired such as audio key action feedback and large character display

Elegantly Designed & Feature Packed

Full Color or Gray Scale LCD
Call Data: Time & Date, Extension Name and number and incoming Call Info
Data: XML capabilities/application information when not in a call

Wideband Handset

Color Options
Piano Black | White Porcelain

Speaker
Wide-band support

Adjustable Stand
4 adjustments

Customizable Backlit Keypad
Applications and languages:
Applications specific: ACD (SV8500/SV9500)
Language Support: French, Spanish, Braille Stickers, Retro

Hold, Transfer & Speaker Buttons

Message Waiting Indicator Light
Size and position make it viewable from front and back of the phone
IP – 7 Colors | Digital – 3 Colors

Soft Keys
Voice switch controlled and features dynamically change depending on state of phone

Transparent Line Keys that Light Up
One touch access to system features such as:
Extension Dialing | Lines/Call Park
Voicemail Box | Call Recording | Security
Any Assignable terminal feature defined by the NEC switch

Feature Keys
Recall | Feature | Answer | Microphone

Menu key
Call history - redial/missed calls
Directories | Settings: ring volume

Navigation Cursor

Microphone
Support for full duplex hands-free operation

IP and Digital Desktop Telephones

A premium deskphone for every member of your organization

DT410

DT430 & DT830

DT430 & DT830 Dual Display (Desi-less)

DT830CG Color Display

DT410 Digital Desktop Telephone

- 2 key non-display or 6 key display
- Entry level phone
- Hands-free, Half Duplex
- Soft keys / LCD prompts
- Directory dial key: 10 Feature Key support
- Wall mountable
- Message waiting indicator

8-line Key Module

60-line DSS Console

DT430 Digital Desktop Telephones

- 12, 24 or 32 programmable keys (fixed terminals)
- Backlit keypad
- Backlit Line keys
- Desi-less (8-line display) version
- Hands-free, full duplex
- Headset support, optional support for EHS
- Soft keys/LCD prompts
- Directory dial key: Navigation cursor
- Call history
- Optional Bluetooth Connection Adapter (BCA-Z) support
- Wall mountable

DT830 IP Desktop Telephone - same as DT430 plus

- Network support 10/100 Ethernet
- Backlit LCD screen
- XML open interface capabilities
- VoIP encryption

DT830DG & DT830CG IP Desktop Telephones

- 12, 24 or 32 programmable keys (modular support)
- Backlit keypad & Line keys
- Desi-less (8-line display) version (DT830DG)
- Hands-free, full duplex
- Headset support, Optional support for EHS
- Soft keys/LCD prompts
- Navigation cursor & Directory dial key
- Call history
- Gigabit Ethernet
- USB Port – Smartphone charging, downloading images for display (Except on DESI-less model)
- Bluetooth support (BCA-Z)
- Wall mountable
- XML open interface capabilities
- VoIP encryption

DT830CG IP Desktop Telephone above features plus

- Full color backlit LCD display - large size (105.5 x 67.2 mm)

Supply Freedom of Choice

Personalization is important to the creation of motivated personnel

Running your business on an outdated system or forcing employees to use old devices that are ill equipped to handle their multi-faceted communications needs is bad for business. To facilitate smarter work environments, NEC has developed the next generation of desktop telephones; the DT800/DT400 Series, which are supported on the UNIVERGE® SV9000 and SV8000 Series platforms.

Call from your desk phone

NEC's innovative desktop endpoint design is intended to deliver maximum deployment flexibility. A wide range of choices allow for multiple combinations that fit any and all business niches or personalization requirements.

Easy-to-use, intuitive interfaces

NEC's desktop telephone interfaces are designed to improve the overall user experience, while remaining intuitive – with no extensive training needed. Global icons indicate status at-a-glance including notification of new voice or instant messages, missed calls, the telephone user's current presence status, and the device's current data protection mode.

Reasons to choose NEC Desktop Telephones

- **Wide range of choices** – choose from IP or digital, 2-line keys to 32+ or DESI-less, grayscale or color display, custom keypads, plus more
- **Customizable function keys** – can be adapted to the exact individual requirements of your business
- **User-friendly interface** – little or no staff training required
- **Gigabit built-in** – eliminates the need of having to buy an adapter, even on DESI-less telephones
- **Bluetooth connection adapter*** – enables users to receive and place calls through either their smart device or desktop telephone
- **Wireless adapter*** – allows placement of telephones anywhere within range of wireless network

Unique customizable business telephones

Our wide range of UNIVERGE Desktop Telephones are like no other. Their customizable construction means you can change the design for exact business requirements. Whether your employees need just a basic single line telephone or one with a 60-line console attached, NEC offers telephones to fit everyone's needs.

*Adapters supported only on certain models

Achieve a Premier Multimedia Experience

Easy access to information and people is imperative to empowering employees and improving overall efficiency

DT800 and DT400 Series Desktop Telephones and the full-feature set of applications that they support provide your business with the right communications tools and a premier multimedia user experience.

Personal, system and corporate directories

DT800 and DT400 Series Desktop Telephones come with corporate directory functionality. Users can quickly access these directories to easily reach the people they need. There's no need to waste time looking up phone numbers. Each entry in the directory is searchable, and a call can be placed from the searched entry. When a call is received and if the Caller-ID matches a registered phone number within the directory, the name of the entry is displayed on the LCD.

XML open interface support on IP terminals

NEC's IP telephones provide XML open interface support so your developers can create displayable and accessible applications designed specifically for your business. The XML interface provides the user with a way to integrate additional productivity tools such as calendar links, wallboard functionality, call directories, and more, which are displayed on the telephone's LCD.

Advanced applications

Delivered directly to the desktop telephone, advanced applications enable staff to work more efficiently and improve customer service. Voicemail, ACD, and customer information integration help minimize operator and other overhead costs. Users can log on to any IP telephone anywhere on the business's NEC network. Each user profile and settings are immediately available, without the need for extra programming.

Additional features

- **Call History** – Incoming, outgoing and missed calls are logged and are accessible to the user. Call history can be used to make call backs, and the numbers can be added to the directory
- **Wideband CODEC** – utilizes wideband CODECs for the truest possible speech reproduction – resulting in crystal clear audio
- **Information Protection Mode** – IP telephones offer multiple levels of protection allowing users to protect personal data, corporate directories and data, and even lock the device to keep calls from being placed to ensure privacy and security on each telephone
- **Customizable Ring Tones** – Different ring tones can be programmed and assigned to unique telephone numbers in the telephone's directory plus additional ringtones can be downloaded from the web
- **Internal Zone Paging** – Users have the option of getting a message out by paging either one person or an entire group through the telephone's speaker

Maximize the Value of Your Investment

Taking advantage of IP telephone capability is a must when maximizing investment

Instant Access Application (IAA) is a free cloud-based application suite for NEC's DT800 Series IP Desktop Telephones. IAA provides you with quick access to features such as voicemail, call forward settings, and a calendar through an icon-driven intuitive user interface. With IAA, you get the full benefits of IP, additional features, and functionality on your desktop telephones, while simultaneously providing your employees with a productivity-enhancing tool.

UC for Enterprise integration

The UC for Enterprise IP telephone integration allows users to quickly search and view contacts from your company directory directly from their phone. Details such as status and preferred methods of contact are provided along with corporate information such as extension, email address, home phone number, etc. Presence icons are also displayed so users immediately know the status of the person whom they are trying to reach.

Keep up-to-date with the latest news

RSS feeds for company news, national/local news, weather and pictures can be seamlessly streamed on your telephone's display and all viewed on one dynamically changing screen. A quick glance keeps you up-to-date on the information you want, without you ever having to turn to your PC. Customizable options include the choice to display specific company or user information as well as messages.

Telephone features*

- Voice Mail Access
- FWD Settings/Control
- Call History Menu
- Call Directory
- Voice Secure Recording (VSR) Link
- Conference Bridge Quick Access
- UCE-XML Integration

Application access

- Photo Album Display
- Screen Saver
- Message of the Day
- User Configuration Settings
- Calendar
- Automatic Location Identification
- Map & Traffic Notification

*Feature support dependant on platform

NEC Corporation (Thailand) ltd
159/37 23rd Fl. and 159/38 24th Fl., Serm-mit Tower,
Sukhumvit 21 rd,klongtoey Nua, Wattana,
Bangkok 10110. Tel:02-2591192 Fax:02-259-1199
Call Center : 02-204-9600 Email: necare@nec.co.th

About NEC Corporation - NEC Corporation is a leader in the integration of IT and network technologies that benefit businesses and people around the world. By providing a combination of products and solutions that cross utilize the company's experience and global resources, NEC's advanced technologies meet the complex and ever-changing needs of its customers. NEC brings more than 100 years of expertise in technological innovation to empower people, businesses and society. For more information, visit NEC at http://www.nec.com

NEC is a registered trademark of NEC Corporation. All Rights Reserved. Other product or service marks mentioned herein are the trademarks of their respective owners. (C)2014 NEC Corporation. Models may vary for each country, and due to continuous improvements this specification is subject to change without notice.

NEC

© Copyright 2014. All Rights Reserved.

th.nec.com